# CASS COUNTY RURAL WATER DISTRICT NO.2

# 20<sup>TH</sup> ANNUAL WATER QUALITY REPORT

Our yearly Water Quality Report will not be mailed but instead will be printed in the Lincoln Journal Star on Wednesday, May 30, 2018.
You may obtain a copy at our office at 108 South 4th Street, Elmwood.

Quality
Our Commitment Our Profession

We are very pleased to tell you that <u>we continue to provide very high</u> quality water.

Typical household water use (inside only): 5% for Drinking & Cooking; 20% Laundry & Dishes; 30% Bathing; 40% Flushing the toilet. The average person uses 50 to 75 gallons per day (1500-2250 per month)

We  $\underline{\text{DO NOT fluoridate}}$  our water. We have natural fluoride of .32 ppm.

The HARDNESS of our water runs between 229 and 265 ppm or 13.3 and 15.4 grains of hardness.

#### REMINDER:

Please DO NOT plant trees, shrubs, plants, etc. within a 15' radius of your meter pit or curb stops. They may get dug up if we need to do repairs. We do NOT pay for replacement of landscaping in this zone. We also ask that your soil be no less than ½ inch below the pit lid. During winter months, without proper dirt cover, the pit can freeze. The user will be responsible for any cost incurred if freezing occurs. Thank you for your cooperation.

Mandatory water restrictions are in effect. We will continue odd/even watering until further notice. Addresses ending in even numbers, (0, 2, 4, 6, or 8) will be allowed to water on Wednesday, Friday and Sunday. Addresses ending in odd numbers, (1, 3, 5, 7, or 9) will be allowed to water on Tuesday, Thursday and Saturday. There will be no watering on Monday.

### In addition to Rule 19 –

In violation of restrictions of services due to insufficient water supply imposed by the District and announced to Members, the penalties for noncompliance by a Member will be as follows –

First Offense- A written warning

**Second Offense** – imposition of a \$250.00 fine. If not paid within 30 days, then the third offense will be enacted.

**Third Offense** – Imposition of a \$500.00 fine and water service shut off. Water will remain shut off until \$500.00 is paid in full

## Save yourself Time and Money with Automatic Withdrawal

This has proven to be a very popular service. It saves the customer the time of making out their check and the \$.50 stamp to mail, calling the bank to send the payment, and avoid late fees. You still receive the postcard with your monthly cost. If you are interested in this service, please fill out the form provided and send a voided check along with your next payment. It takes about 15 days for approval to process.

## **BILLINGS & PAYMENTS**

We try to do our monthly readings about the 27th of the month and mail the postcard billings the next day. We have had some say they have not received their billings. If you do not receive your billing by the 5th of the month, please give us a call. The late fee is added to the billing the 15th of the month.

NOTICE TO THOSE WHO USE BILL PAYING SERVICE: They need to be sent sooner to arrive here <u>BEFORE THE 15TH</u> and avoid the 15% late fee!

Payment Drop Box: For your convenience, we have a mail slot in the front door (108 So. 4th, Elmwood) for placing your payments

### \$100 REWARD

We are offering a \$100 Reward to the <u>first</u> person who notifies us of the location of a <u>naturally occurred leak</u> in our system.

**Monthly** meetings are held at 7:30 p.m. the **second Thursday of each month.** These meetings are held in our office located at 108 South  $4^{th}$  Street, Elmwood, Nebraska and are open to the public.

MANAGER: Dale Miller....Cell: 402-430-9686 ASST Manager: Troy Callaway...Cell: 402-430-9680 Office Manager: Tina Douglas...Cell: 402-690-4118

### **BOARD OF DIRECTORS**

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